

Mountainside Cancellation Policy

First and foremost, thank you all very much for your understanding and patience while we have been changing the ownership over. Your loyalty to the club is greatly appreciated and we are proud to become a part of this special community.

With that said, due to events over the past few months, we thought it would be useful to make sure all members and guests understand our cancellation policy moving forward. From now on the policy will be enforced strictly except for extenuating circumstances.

Our 24 hour cancellation policy:

If a member or guest has booked a lesson, clinic or signed up for a league play and does not give the club 24 hours notice to fill the spot our court time, that person will be charged for their lesson or clinic.

This includes:

Booking a lesson or booking into a clinic and not showing up

Calling or emailing the front desk less than 24 hours in advance of the clinic or lesson

Dropping out of the clinic or lesson to sub or fill in on a different court

If you have any questions please feel free to contact us.

Thank you,
Jaryd Piecuch
OC Executive Director